



SUCCESS STORY

OBJECTIVES

- Retain access to roughly seven years of legacy payroll and HR data and documents through the platform transition.
- Avoid ending up with a dump of dirty, hard-to-query legacy data.
- Give the HR team a system they could use day to day without added cost or administrative burden.

"Over my 30 years, I've never really had a smooth way to get legacy data... that's where I feel good about ResNav. My team who's using it the most... they're comfortable with it and they trust it. High integrity. We don't feel like we've lost any data for the seven years we retained - it's a great system for us."

- Joseph Walsh, Senior VP, People & Culture
Arizona Diamondbacks



THE CHALLENGE

After more than 26 years running payroll and HR on UltiPro/UKG, the Diamondbacks moved to a new payroll platform. **The switch put years of historical employee data and documents at risk**, including pay stubs, W-2s, and other records HR would need to pull long after the migration. Joseph Walsh, the Diamondbacks' Senior Vice President of People & Culture, with 30 years in the industry, said this problem had come up in every system migration he'd been part of.

"ResNav has a good product and service, something that frankly we didn't know existed until our tech folks came upon it, and it fit the bill perfectly for our needs."

- Joseph Walsh, Senior VP, People & Culture
Arizona Diamondbacks



A SOLUTION WITH REAL IMPACT

Solution: Leverage ResNav's historical records retention platform to preserve and retrieve payroll data and documents from their prior system.

- Seven years of historical payroll and HR data and documents were retained after the UKG/UltiPro migration.
- The HR team recently completed a large lookup of old records, which Joe described as needing "a lion's share of old data," without issues.
- No data or document loss was reported.
- Monthly cost stayed within budget with no friction.
- Joseph continues to introduce ResNav to HR contacts at additional MLB teams as they evaluate or complete similar platform transitions.

BENEFITS



DATA INTEGRITY

The HR team hasn't experienced data or document loss in the retained records.



HIGH TEAM ADOPTION

HR staff use the system regularly and are comfortable with it.



CONTINUITY & SELF-SERVE

HR can still produce old pay stubs, W-2s, and other records on request, but without IT tickets.



MANAGING HISTORY SINCE 1999

ResNav supports all major legacy payroll and HR data and has been doing so since 1999.